

HOSPITAL HEALTHCARE UPDATE REPORT

Presented to the JCC-ZSFG on September 27, 2016

By Susan Ehrlich, ZSFG Chief Executive Officer

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1 ZSFG RECOGNIZED NATIONALLY FOR PROMOTING ORGAN, EYE, AND TISSUE DONATION

ZSFG received Gold recognition for their work on Organ Donation for the year. ZSFG was among a select group of hospitals nationwide recognized for promoting enrollment in state organ donor registries in a national campaign sponsored by the U.S. Department of Health and Human Services' Health Resources and Services Administration (HRSA). The campaign has added 400,000 donor enrollments to state registries nationwide since 2011.

ZSFG conducted awareness and registry campaigns to educate staff, patients, visitors, and community members about the critical need for organ, eye, and tissue donors and, by doing so, increased the number of potential donors on the state's donor registry. The hospital earned points for each activity implemented between May 2015 and April 2016 and was awarded Gold recognition through the HRSA Workplace Partnership for Life Hospital Campaign.

This campaign is a special effort of HRSA's Workplace Partnership for Life to mobilize the nation's hospitals to increase the number of people in the country who are registered organ, eye, and tissue donors and ultimately, the number of organs available for transplant. The campaign unites donation advocates at hospitals with representatives from their local organ procurement organizations, Donate Life America affiliates, and state and regional hospital associations. Working together, the teams leverage their communications resources and outreach efforts to most effectively spread word of the critical need for donors.

Congratulations to The Donor Network Committee under the direction of Nora Brennan, RN, MS ICU Nurse Manager and Terry Dentoni, MSN, RN, CNL, Chief Nursing Officer.

2 THE NORTHERN CALIFORNIA HEARING COORDINATION CENTER

On Friday, August 19, 2016, two representatives from the Northern California Hearing Coordination Center came to ZSFG to conduct a re-certification survey of our hearing screening program for our Well-Baby and NICU programs. During this survey, these representatives reviewed documents, policies and procedures, as well as medical records. The surveyors were very complimentary about the program and were happy with how the program is currently run.

Congratulations to Dr. Olivier Danhaive, Shilu Ramchand and Gillian Otway for leading the Nursery and NICU team through a successful survey.

3 JOINT COMMISSION STROKE CERTIFICATION

ZSFG received notice from Joint Commission regarding successful submission of data for Stroke Certification. The Joint Commission Stroke Certification Survey occurred on February 29, 2016 and resulted in two findings regarding assessment and reassessment, and the medical record. This reports indicates we have completed our four months of Measure of Success data submission. ZSFG is optimistic our certificate will arrive shortly.

Congratulations to Dr. Hemphill, Christine Martin, Sara Cole and the entire Stroke Team for leading ZSFG through a successful Stroke Certification survey.

4 MAKING A KILLING: GUNS, GREED, AND THE NRA, PRODUCED BY BRAVE NEW FILMS

On August 17th in Carr Auditorium, Congresswoman Speier sponsored a free movie screening of an important film about gun violence at ZSFG. Making a Killing: Guns, Greed, and The NRA, produced by Brave New Films, tells the story of how guns affect the lives of everyday Americans. It features in-depth stories about people and families from across the country have been impacted by gun violence and highlights statistics relating to gun violence. Before the screening, there were opening remarks from:

- Dr. Susan Ehrlich, Zuckerberg San Francisco General Hospital and Trauma Center CEO
- Dr. Rochelle Dicker, Zuckerberg San Francisco General Hospital and Trauma Center trauma surgeon and who founded the Wraparound Project with the mission to stop the revolving door of violent injuries.

- Darius Irving, Wraparound client
- Diana Oliva-Aroche, MPH, Senior Advisor/Director of Violence Prevention Services, Office of San Francisco Mayor Edwin M. Lee

5 ZSFG CELEBRATED ENVIRONMENTAL SERVICES WEEK

During the week of September 11th, ZSFG celebrated Environmental Services Week. The Environmental Services Department plays an essential role in providing a clean and safe environment for all through infection prevention and control practices. At ZSFG, we appreciate their dedication and for the role they play in making ZSFG a clean, safe and comfortable healthcare environment.

Join us in celebrating and acknowledging EVS staff for their contributions to providing quality healthcare to the patients we serve.

6 MEET AND GREET WITH HEALTHY HEARTS SF AND COMMUNITY WELLNESS PROGRAM

On August 16th, Healthy Hearts SF and Community Wellness Program showcased some of the services offered to our population of staff, patients and community members. Some services that were showcased included:

- Zumba and Pilates demonstrates
- FREE Food Bank Giveaways
- Fresh produce giveaways from ZSFG Gardens
- Raffle Prizes
- Meet the Community Wellness Program and HHSF Staff

The event attracted over 100 people. Many thanks to Healthy Hearts SF and the Wellness Team for providing fun and educational activities for our staff, patients and community members.

PATIENT FLOW REPORT FOR AUGUST 2016

Attached please find a series of charts depicting changes in the average daily census.

Medical/Surgical

Average Daily Census was 206, which is 101% of budgeted staffed beds level and 82% of physical capacity of the hospital. 8.49 % of the Medical/Surgical days were lower level of care days: 0.27% administrative and 8.22% decertified/non-reimbursed days.

Acute Psychiatry

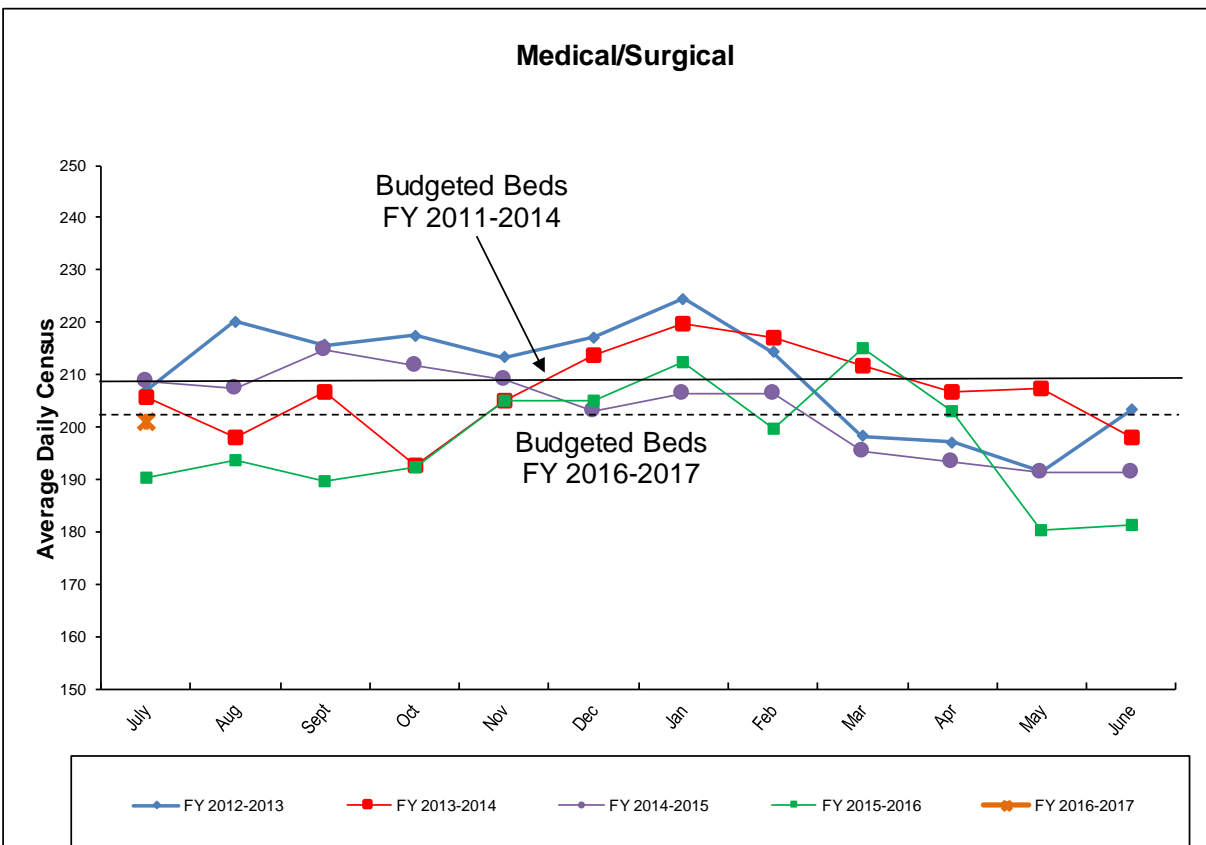
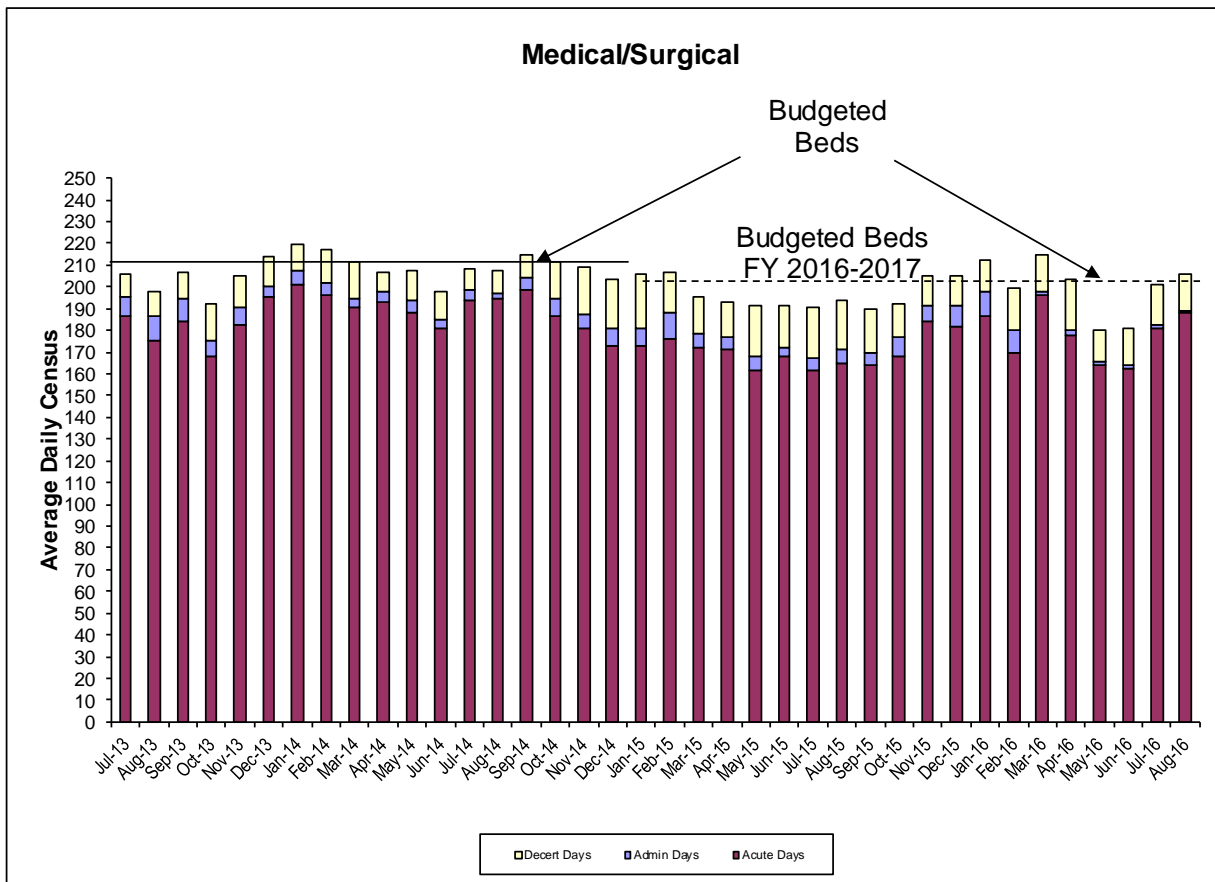
Average Daily Census for Psychiatry beds, **excluding 7L**, was 43.47, which is 98.8% of budgeted staffed beds and 64.9% of physical capacity (7A, 7B, 7C). Average Daily Census for 7L was 6.1, which is 87.14% of budgeted staffed beds (n=7) and 50.83% of physical capacity (n=12). Latest Utilization Review data from the INVISION System shows 69.25% non-acute days (68.87% lower level of care and 0.38% non-reimbursed).

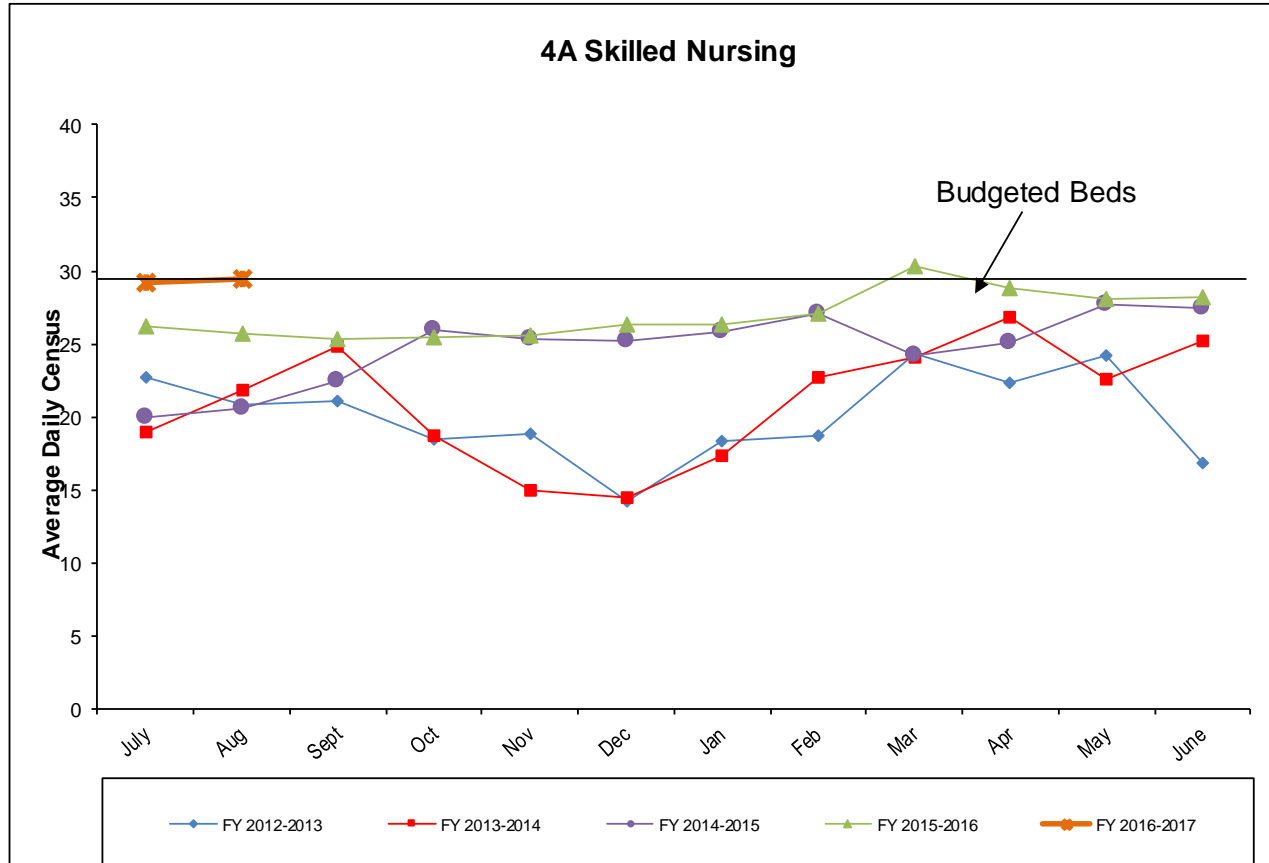
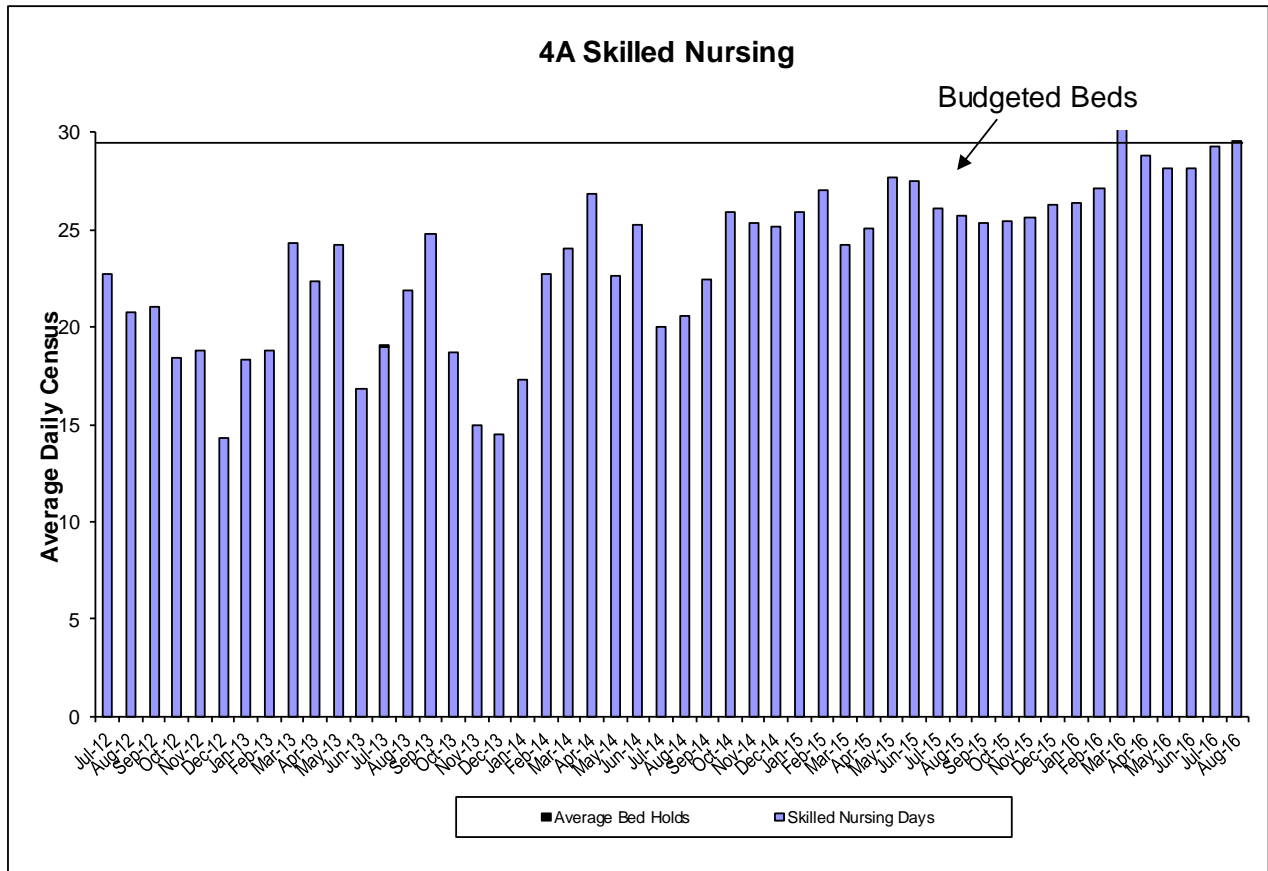
4A Skilled Nursing Unit

ADC for our skilled nursing unit was 29.25, which is 105% of our budgeted staffed beds and 98% of physical capacity.

7 SALARY VARIANCE TO BUDGET BY PAY PERIOD REPORT FOR FISCAL YEAR 2016-2017

For Pay Period ending August 26, 2016, Zuckerberg San Francisco General recorded a 1.2 % variance between Actual and Budgeted salary cost – actuals were \$159,730 over budget. For variance to budget year-to-date, San Francisco General Hospital has a negative variance of \$874,976 /1.6%.





Variance Between Salary Expenditure and Budget by Pay Period (PP) and Year To Date (YTD)

